



Air Conditioning Client Concern Questionnaire

CLIENT

NAME: _____

CONCERN:

- No A/C
- Insufficient A/C
- Odours/leaks (describe)
- Driveability concern when A/c is on

CONCERN IS OCCURRING:

- Always Sometimes Rarely
- Engine is hot Engine is cold

OUTSIDE TEMPERATURE/CONDITIONS:

- All the time
- Cool
- 20-30°C
- 30°C+
- Hot/high humidity

VEHICLE OPERATING CONDITIONS:

- All the time
- Stop& go traffic
- Highway cruising
- Under load (ie. Towing)
- Other: _____

AIR DISTRIBUTION:

- Ok
- No defrost
- No Panel
- No floor
- No air re-circulation
- Other: _____

CONCERN STARTED:

- _____ (date or odometer)

FAN OPERATION:

- Ok
- Missing speeds/settings

TEMPERATURE CONTROLS:

- Ok
- No temperature change
- Control switch operation

NOTES: _____

CLIENT SIGNATURE: _____