

DG's Protech Customer Satisfaction Survey

Goal:

To get honest feedback from active customers to improve the business where we are lacking the most.

How:

Create a simple survey to email to our active customers.

Notes:

Only send to customer's that have had a service done or bought parts from DG's Protech to ensure feedback is more accurate.

Survey Questions:

1. On a scale of 1-5 how has your experience(s) been with DG's Protech?
(1=Terrible, 5=excellent)

1 2 3 4 5

2. From the following, please choose what you think DG's Protech can improve on most.

- a) Timelines
- b) Communication
- c) Pricing
- d) Product Knowledge
- e) other

Please explain why:

3. Would you recommend DG's Protech to friends and family?

Yes No

Share your thoughts now! * insert link to leave a FB or google review *

