



Power Train Symptoms Client Concern Questionnaire

CLIENT NAME: _____

CONCERN IS OCCURRING:

- Always Sometimes Rarely

ENGINE PERFORMANCE:

- Engine Idles rough/unsteady
 Engine idles too fast
 Hesitates
 Stalls
 Lacks power
 "pings" or "knocks"
 Runs on after key is turned off
 Backfires (popping noise)
 Speed changes without touching throttle
 Fuel mileage changed
 Other: _____

WHEN THE CONCERN OCCURS:

- Light to medium acceleration
 Hard acceleration
 Decelerating (foot off gas pedal)
 Cruising (constant or highway speed)
 Braking slowly
 Braking suddenly
 Turning
 First Start up
 Other: _____

AIR CONDITIONING:

- On Off

ENGINE TEMPERATURE:

- Cold Warm Hot

OUTSIDE TEMPERATURE:

- Cold Warm Hot

CHECK ENGINE LIGHT:

- On Off

CONCERN STARTED:

- _____ (Date or Odometer)
 Started suddenly
 Started gradually
 Immediately after fuelling

TYPE OF FUEL USED:

- Regular Mid Grade Premium
Brand: _____ Date filled: _____

DRIVING HABITS:

- Are you the primary driver: Yes No
 Drive hard before engine is warm
 Allow engine to warm up ___ minutes
Vehicle parked: Inside Outside
Driving: City Highway
 Drive less than 15km or 15mins/day
 Drive 15-80km or 15-60mins/day
 Drive more than 80km or 1hr/day

Does this vehicle have a security system?

- No Yes OEM Aftermarket

Has this vehicle been to another repair facility for the same concern?

- Yes No

Details: _____

Has this vehicle had software modifications?

- Yes No

Has it been chipped or tuned?

- Yes No

Tune type & builder: _____

Client Signature:_____

Date:_____